



COVID-19 RESPONSE

We at Blue Ridge Dental Group wanted to take a few moments to outline what we do to keep you, our valued patients, safe. Some of these items are precautions we have always taken; some are new to keep you safe in a post COVID-19 world. Regardless, the safety of both you and our team are of the utmost priority. Should you have any questions or concerns during your visit you are all welcome to contact us and we'll be happy to chat!

We have always taken infection control extremely seriously. We abide by the American Dental Association, Tennessee Dental Association, Tennessee Department of Health, CDC, and OSHA recommendations to use Universal Precautions. This includes:

- Sterilizing instruments using the most advanced sterilization units and methods available
- Using chemical disinfectant, capable of killing the COVID19 virus, to wipe all surfaces each room between each patient
- Wearing gloves, masks, face shields, and gowns while treating patients
- Regular hand washing in-between patients
- High Speed Evacuation and advanced aerosol containment
- Thorough cleaning of our entire office
- Comprehensive health history being updated regularly

Some new precautions we have implemented which you may see when you are in the office include:

- Pre-appointment screening questions to avoid sick patients entering the office when not necessary
- Screening temperature taken prior to entering the practice
- Screen of team members when they arrive each day
- Advanced aerosol containment used in to remove aerosols
- Additional cleaning done regularly in the non-treatment areas (we already did this in treatment rooms between patients)
- Contact-less check-in/check-out

- Recommending that patients come to the practice with a mask and practice social distancing while at the practice, per the current CDC recommendations.

COVID-19 is a very real concern and one which we do not take lightly. With that said, there are numerous other diseases which we are also protecting you from and have for years. These include HIV, Hepatitis A, B and C, tuberculosis, influenza, norovirus, and numerous others. The precautions to reduce the spread of COVID-19 are not significantly different than those mentioned above. Universal Precautions are in place to prevent the spread of any disease from patient to patient, patient to healthcare provider, or healthcare provider to patient. With that said, we have taken this opportunity to review our policies and improve them where we can. We feel implementing these additional measure will take an extra step to keep both our patients and team safe from all pathogens, even long after the COVID-19 crisis has passed.

Should you have any questions or concerns please let us know. Our family is here for yours!

Your friends at Blue Ridge Dental Group